

REFUND PAYMENT CARD

DIGITIZE YOUR CUSTOMER BALANCE REFUNDS



Our savings calculator can assess your potential savings by converting your payments to a refund program.

Wirecard offers a refund solution designed to benefit your customers in a way that is safe, secure, and easy to manage. Our product delivers a consistently positive experience for our clients and their entire customer base. We can streamline your customer payments and fund disbursements, reduce operational costs, and provide comprehensive program management expertise. This unique approach results in reduced liabilities and increased customer satisfaction.

The Solution

Our refund solution is hassle-free and turnkey. To help you optimize your refunds program and increase customer engagement, we offer complete program customization, including cardholder account management website, card design and marketing materials. We offer payment choices that allow your customers to choose their preferred refund payment method.

Key Benefits

- ▶ Convert inefficient check programs
- ▶ Eliminate administrative burden
- ▶ Offload escheatment costs and liability
- ▶ Improve customer service with 24/7 multilingual support
- ▶ Analyze program performance

How it Works

- ▶ The refund is a personalized prepaid Visa® or Mastercard® branded card
- ▶ Payment is sent to customer with clear, branded messaging
- ▶ All customers eligible for a refund payment can receive a prepaid card
- ▶ Customer may choose from prepaid card, virtual card, ACH or check